Finding the Best Low Budget Solution for your Business: INTAGate Business Pro

Choosing the right telecommunication software solution for your business is crucial because it will determine the quality of your customer experience. However, finding the best technology to meet all the demands of your business can be a challenge. It's hard to tell the difference by simply reading online reviews and browsing through the company's website. To make the right decision, you must be careful and strategic about your choice and evaluate not only the features of the solution but also the capabilities of the provider.

With over 20 years of experience in software development and hardware integration, INTAGate enables businesses to reach their full potential by providing world-class communication management applications using the latest cutting edge technology at a compelling price while consistently providing economic solutions to their partners and clients.

With INTAGate, business solutions are no longer a large economic hurdle. The 'all-in-one' bundles provide all of the features that the other providers charge as "add-ons". With INTAGate, it is at one price and you get all of the Unified Communication bundles in that price with no nasty add-on license fees nor third-party add-on providers in one location with one supplier.

INTAGate Business Pro Features:

- ***Easily configurable alarms including threshold levels and toll fraud*** - To set alarms, just go to System | Alarm Management | Alarms. Click on the **Green Add** symbol to create the alarm and select the type of alarm from the options.

- ***Unlimited agents, groups, supervisors/managers and wallboards*** - You can have unlimited wallboards on supervisors PC desktops and on group screens deployed throughout your organization, providing status information and improving both performance and team morale.

- ***Live call queue and call management information*** - Timely and useful information about the current status of call flow and agent status, allows supervisors to make informed decisions based on real-time statistics and call loading.

- ***List and supervisor view agent and group status*** - The List View provides a live agent and group status screen allowing a supervisor/manager to instantly view and understand how the team is performing.

- ***Reports on calls through auto attendant queues*** - By understanding your customers and what they commonly call in about, you can customize your Auto Attendant to include these options and significantly reduce the number of times your team answers a call that is not related to their job responsibilities.

- ***Individually customizable wallboard displays*** - Wallboards make busy times easier to manage by providing timely and useful information about the current status of call flow and agent status.

- ***Detailed group and DID/DDI reporting*** - You can put together data into reports that help you see the big picture and analyze the many aspects of your business.

- ***Advanced contact centre SLA reports*** - Reports on particular aspects of the service such as quality, availability and responsibilities agreed between the service provider and the service user are available.

- ***Login agents from the application*** - It allows both agents and supervisors to control log in/out to match call loads and control other states from the application

To learn more about INTAGate's best low budget business solutions, please contact us at 919-586-7300 or send us an email at sales@intagate.com. Visit www.intagate.com to know more about our products and services. The PBX system you want with all the features you need at a price you deserve.

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Name

Work Email*

Work Email

Work Phone*

Work Phone

Company name*

Company

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